

Global Trade Alert

Dashboard – Terms of Use

Version: 1 January 2026



PREAMBLE

These Terms of Use ("Dashboard ToU") govern the Subscriber's use of the GTA Dashboard delivery channel. They supplement the GTA Data Terms of Use ("Data ToU") and are read alongside the GTA Dashboard Service Level Agreement ("Dashboard SLA") and the Service Contract. Capitalised terms not defined herein have the meaning given in the Data ToU.

The Data ToU governs all matters relating to the Licensed Data itself, including intellectual property, licence grant, usage rights, warranties, liability, and governing law. These Dashboard ToU address only the operational terms specific to the Dashboard delivery channel.

1. ADDITIONAL DEFINITIONS

- **'Dashboard'** means the hosted, web-based application provided by SGEPT that presents GTA data through interactive visualisations, filters, and analytical tools.
- **'Dashboard Applications'** means the standard portfolio of analytical modules available within the Dashboard, as published by SGEPT and updated from time to time.
- **'Dashboard User'** means an individual within the Subscriber's organisation who is authorised to access the Dashboard under the applicable User Tier.
- **'User Tier'** means the maximum number of concurrent Dashboard Users permitted under the Subscriber's Service Contract.
- **'Notification Services'** means automated alerts delivered via email, messaging platforms (e.g. Microsoft Teams), or other channels integrated with the Dashboard.
- **'Core Functions'** means viewing data, filtering, searching, exporting (CSV/Excel), and rendering visualisations within the Dashboard.

2. DASHBOARD ACCESS

2.1 Scope of Access

Subject to these Terms and the Service Contract, the Licensor grants the Subscriber a non-exclusive, non-transferable right to access and use the Dashboard and all Dashboard Applications during the subscription period. The standard portfolio of Dashboard Applications is determined by SGEPT and applies uniformly to all Dashboard Subscribers. SGEPT may add, modify, or retire Dashboard Applications from time to time, provided that material changes are communicated with at least thirty (30) calendar days' notice.

2.2 Notification Services

Dashboard access includes Notification Services. The Subscriber may configure alerts for policy changes relevant to its interests. The specific channels available are listed in the Service Contract. SGEPT shall use commercially reasonable efforts to deliver notifications promptly, but does not guarantee real-time delivery. Notifications are informational alerts and do not constitute advice or a recommendation to act. The No Reliance provisions of Section 2.3 of the Data ToU apply to all Notification Services.

3. USER MANAGEMENT

3.1 User Tiers

The number of concurrent Dashboard Users permitted is governed by the User Tier specified in the Service Contract. User Tier limits apply to the number of simultaneous active sessions, not the total number of named users. Standard User Tiers are:

User Tier	Concurrent Users	Description
Small Team	Up to 5	For focused teams or departments.
Department	Up to 15	For larger departments or cross-functional teams.
Enterprise	Up to 50	Organisation-wide access.
Unlimited	Unlimited	No restriction on number of users.

3.2 Authentication and Access Control

Each Dashboard User must authenticate individually. The Subscriber is responsible for:

- Ensuring that Dashboard User accounts are not shared between individuals.
- Promptly deactivating accounts of individuals who are no longer authorised.
- Implementing multi-factor authentication (MFA) where made available by SGEPT.
- Maintaining the security of all user credentials within its organisation.

3.3 Session Management

Dashboard sessions will time out after thirty (30) minutes of inactivity. SGEPT reserves the right to terminate sessions that exceed the Subscriber's User Tier limit.

4. EXPORT RIGHTS

In addition to the usage rights granted under the Data ToU, Dashboard Users may:

- Export data extracts (CSV, Excel) from the Dashboard, subject to the data usage restrictions in the Data ToU.
- Generate and download visualisations, charts, and reports for internal and client-facing use with appropriate attribution.
- Share Dashboard-generated outputs (screenshots, exported reports, visualisations) externally, provided that attribution requirements under the Data ToU are met and the No Reliance provisions of the Data ToU are communicated to any recipient who may act on the information.

5. VISUAL PRESENTATION CAVEAT

The Dashboard presents the Licensed Data through interactive visualisations, colour-coded indicators, scenario tools, and other analytical interfaces. These visual elements are designed to facilitate the Subscriber's analysis. However, the Subscriber acknowledges that the visual

presentation of data may create an impression of precision, completeness, or definitiveness that exceeds the inherent accuracy and completeness of the underlying data. The data source limitations described in Section 2.4 of the Data ToU apply regardless of how the data is presented.

6. ACCEPTABLE USE

In addition to the restrictions in the Data ToU, the Subscriber shall not:

- Use automated tools, bots, or scripts to access, scrape, or extract data from the Dashboard user interface.
- Attempt to reverse-engineer, decompile, or disassemble any part of the Dashboard.
- Circumvent or attempt to circumvent any access controls, including User Tier limits.
- Frame, embed, or otherwise integrate the Dashboard interface into third-party applications without prior written consent from SGEPT.
- Use the Dashboard in any way that could impair its performance or interfere with other Subscribers' use.
- Present Dashboard outputs to third parties as constituting legal, regulatory, or compliance advice, or as a substitute for professional consultation.

7. DASHBOARD PERFORMANCE WARRANTY

The warranties set forth in Section 11 of the Data ToU extend to the Dashboard service. In addition, SGEPT warrants that the Dashboard, when accessed through a supported browser (as specified in the Dashboard SLA), will perform substantially in accordance with the service commitments set out in the Dashboard SLA.

The Dashboard visualises the Licensed Data and does not independently verify, validate, or enhance it. The interactive tools within the Dashboard apply analytical models to the Licensed Data; these models are subject to the same data source limitations in the Data ToU. SGEPT makes no warranty that the Dashboard will identify every policy measure relevant to the Subscriber's business.

8. INCORPORATION

The Data ToU governs all legal terms applicable to the Subscriber's use of the Dashboard, including without limitation: intellectual property (Data ToU Section 3), licence grant (Data ToU Section 4), attribution (Data ToU Section 5), nature of service and no reliance (Data ToU Section 2), warranties and disclaimers (Data ToU Sections 11–12), assumption of risk (Data ToU Section 13), limitation of liability (Data ToU Section 14), indemnification (Data ToU Section 15), and governing law (Data ToU Section 21).

Performance commitments for the Dashboard are set forth in the Dashboard SLA.

The Dashboard subscription is tied to the Subscriber's GTA data subscription. Termination of the data subscription results in automatic termination of Dashboard access. The Subscriber may terminate the Dashboard subscription independently without affecting the underlying data subscription.